# Information Technology



Darryl Jones
Director

## Education

BS in Industrial Technology (Electronics), North Carolina A&T State University

University of North Carolina at Chapel Hill School of Government, Chief Information Officer

University of North Carolina at Chapel Hill Institute of Government Municipal Administration

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## Career Highlights

## City of Greensboro

- Director of Information Technology, 2000
- Desktop Services Manager, 1998
- Data Communication Analyst, 1989

# Significant Accomplishments

- Implementation of Voice Over IP Telecommunications System
- Implementation of LAWSON and removal of legacy IBM mainframe
- Implementation of MS Exchange (new email system) and 800 workstations within nine months
- Developed charge back structure for leasing, network and help desk support
- Maintained a 99.98 percent uptime on network and server environment for the last five years

### **Certifications**

• Chief Information Officer (2005)

# Professional Organizations and Memberships

- President of National Forum of Black Public Administrators (NFBPA)
- Board of Directors Greensboro Municipal Credit Union
- North Carolina Local Government and Information System Association (NCLGISA)
- Public Technology Inc. (PTI)
- South East Association of Telecommunications Officers and Association (SEATOA)
- Past Chairman of North Carolina A&T Telecommunication Advisory Committee

#### Awards and Honors

- 1996 Employee of the Year Finalist
- Outstanding Achievement in Government Project (Greensboro Jaycees)

#### Civic Involvement

- Outreach Missionary Baptist Church Community Feedings
- Lunch Buddy Program, Guilford County School System

